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Toyota's 8-Steps to Problem Solving

Robert H. Goldsmith

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Toyota’s 8 Steps to Problem-Solving is a how to book. The content explains Toyota’s methodology for problem-solving that has been proven as a very effective approach. The book not only lays out Toyota’s 8 steps to problem-solving, it also describes specific tools and how to utilize them in a problem-solving initiatives. The book also includes an easy find reference section to “mentally prompt or remind” the reader on the correct steps and tools recommended. The intent for this book is to inspire the reader to incorporate the Toyota 8-step A3 thinking methodology into their business processes to take their organization to the next level.

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