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Interpersonal Skills for Leadership (2nd Edition)

Susan M. Fritz, Joyce Povlacs Lunde, William Brown, Elizabeth A. Banset

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This practical resource provides an introduction to interpersonal skills theories which are reinforced through experiential activities. Coverage focuses on the development of the basic interpersonal skills necessary to become a successful leader. Addresses such topics as: skills in journaling; methods for less stressful and more rewarding lifestyles; active learning; critical-thinking skills; service learning; communicating online; active listening; nonverbal communication; perception; self-concept and self-esteem; time management; and cross-cultural communication. For use as a guide for servant leadership professionals.

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