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Essentials of Aggression Management in Health Care

Steven S. Wilder, Christopher Sorensen

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Two seasoned professionals in healthcare aggression management analyze specific cases of violence and examine alternative approaches to facilitate safer outcomes. Applicable to pre-hospital, acute care and long term care, the book provides readers with de-escalation techniques and step-by-step guidelines for recognizing and diffusing aggressive behavior before it becomes violent. Features guidelines and techniques for defusing aggressive behavior in EMS, Hospitals/Clinics, workplace, domestic violence and gang situations. Features the "Prevent" Plan for Violence and the Aggression Continuum. For all levels of care providers who may face the potential of aggressive or violent action against them.

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